

# Transcript

8 October 2025, 2:32pm

□ **Brittany Perri** started transcription

**BP** **Brittany Perri** 0:04

Right now we do the land acknowledgement. Yeah, we would like to acknowledge that George Derby Care Society is located on the unseeded indigenous land of the Coast Salish peoples. Specifically, they share territories of the oh, hi of the Squamish. Sail it, sail it, muscum and quit Slum First Nations today is home to our diverse population of many peoples who continue to connect us to the past, present and the future of our community and.

Introductions. You can start from there, David. OK, GAIL. Lorraine. Brittany, social worker. Newton Sohaila. I'm David. And then we have Mimi online, OK. And review of agenda if have you review it, everybody approve it. OK approval of prior meeting minutes. I put July 3rd because August or September, we didn't have a meeting. Approve.

First part is report from Ava:

I wanted to provide a quarterly update on the progress of our new building proposal with Fraser Health. Earlier this year, we submitted a request for qualifications, and in July, we were shortlisted and invited to submit a request for solutions. We are currently awaiting the decision on whether we will be chosen to move forward. The proposed building will have 336 beds and will be constructed behind the existing building, where the parking lot is currently located. It will be an eight-story structure, and from the time construction begins, the process is expected to take about three years. A key benefit of our site is that we will not need to relocate any residents during construction, so operations can continue as usual and everyone can remain in their homes throughout the building process.

I also want to share that the partnership we have with the daycare is expected to continue and be incorporated into the design of the new building. This collaboration with the city and the daycare has already led to some wonderful programs despite

the limited space we currently have. For example, we've been hosting Mother Goose sessions where new moms come in with their babies, and some of our residents join in by singing songs together. It's been heartwarming to see how this has encouraged more residents to come out of their rooms and reconnect with happy memories. These sessions take place on Wednesday mornings, and they've really helped build a sense of community. We'll continue to maintain all the relationships we've developed with local schools, which allow children to visit for events like Remembrance Day and Halloween. We're fortunate to have both the schools and the daycare here, and we plan to keep nurturing those connections moving forward.

I wanted to share that the union's LROs have told me some staff are feeling uncomfortable, saying they are being watched and questioned about their work. Some feel this is bordering on harassment. The union brought this up, so I wanted to check if you have heard the same. I am sharing this openly to keep you informed. Please be reminded that any concerns regarding your loved one should be communicated to the Nurse, the Care Coordinator of the unit, or the Director of Care.

I also wanted to check in about the Hello, George newsletter. If there are specific topics or information, you would like to see included each month that we are not currently featuring please let us know. We typically share upcoming activities and events, but we are open to any suggestions. If you have something you would like to include, please send it to Brittany.

Before we wrap up, I wanted to check if anyone has any questions for me ? for Ava.? One question that's come up is about the ministry's budget for staff overtime that was assigned during COVID. I understand that part of that funding is ending at the end of October. Is that correct, and how will it impact us?

Yes, that's correct. The additional funding was introduced during COVID to help cover increased staffing and overtime needs, not just in long-term care but across the healthcare sector, including nursing agencies. The Ministry allowed a transition period after the pandemic, but now that things have stabilized, that funding is being phased out. We're essentially returning to standard, pre-COVID staffing and overtime practices, and we don't expect this change to have a major impact on our operations.

So, any other questions? No, we don't have any question. Yeah. Thank you for coming.

The unfinished business. Brittany, do you wanted to talk about the liaison update?

Sure. I was in a Fraser Health social work meeting recently, and they brought up family councils and what guidelines we were given as the liaison. Basically, they want us to give you alone time at every meeting. They stated that we need to give you at least half the meeting to be alone so you guys can talk amongst yourselves without having any of us present. So, my plan is to attend for the first half of the meeting, then the second-half you guys have your own roundtable, and if there's anything urgent Sohila can follow up with me anytime, but anything else we can talk about at the beginning of the next meeting. They just wanted to make sure that we have that dedicated time set aside for you guys to talk amongst yourselves individually. That's how I'll operate each time - coming for the first half and then you leave you guys for the second-half.

We have some unfinished business but those are so old now, instead of talking about these, I would like to talk about the new organisations of the Family Council at different levels. One is at the care homes and also at the Fraser Health region and also at the Ministry.

Do you remember a couple months ago, a couple of ladies came to our meeting and the name of one of them was Rainy. She's from Fraser Association of Family Councils. And this association covers all the family councils in Fraser Health Region and I attended their monthly meeting. They had an election and I nominated myself as one of the directors for the board, just to be more involved with this organisation and I was elected as a member. So that's the reason I decided to introduce these organisations to you, just to get familiar with our role and how we can get more involved at this level and also if you would like to attend the meetings of these organisations via Zoom. So the Fraser Association of Family Councils was established in 2021. They are representing the independent members of family councils from long term care homes located within the Fraser Health Authority. Their philosophy is they believe that all the family members are supposed to be involved with not the managing, but involved with the activity of the long-term care home and also they believe that the Family Council has to play a role in promoting improvement in the communication between the family members and the management. The reason is

that families and long-term care teams have to work together and try to improve the quality of life for the seniors in the long-term care home. What this organisation does is communicate with the family councils at the care home levels and then they provide support for these Family Councils. So, their mission is to support and provide guidance to family councils and connecting and building a network between the family councils and them to share the knowledge and also, they advocate for the family councils. I strongly encourage everybody to join the meetings. What is the benefit of joining? First of all, you stay connected. So if there are any changes or anything happen in the ministry then we get updated quickly and also we can have a voice during the meeting. If we have any problem then we can communicate and ask and see how the other care homes deal with these issues. If there is a problem or miscommunication then the FAFC try to make a report and make guidance to the care homes and the family councils at care home levels and also communicate with the higher level to resolve the issue. We can get support from them. For example, during that meeting, one of the new representatives, said that they didn't know how to make the minutes, and then they just trained that person. And also they have some training about residence rights, family residence rights and then the ministry policy. So as a Member of this group, whenever there is a meeting, I'm going to send you a link. And if you like, you can register, attend and then if you like you can speak up and express your concern. If you want, collectively as a family Council, we can make a list of our problems and then if we need guidance then we can communicate with them.

There are other organisations - geographical is Fraser Health, coastal health, interior, etc. And then the next level it goes to the provincial. Sometimes the minister attends these meetings or if the Minister cannot, most of the time his assistant is there. So these are the pictures of the family councils and the organisations. There's two that fall under the Ministry of Health, which is the provincial one and the regional one. Then the FAFC is an independent group. So it's not under the Ministry of Health, this one's an independent one. And then there's the two Ministry of Health ones. So when I get the more information for the next meeting I'll share the link to all of you. And then if you would like to join, you can just go to the link and register and if you are busy and you have a concern, let me know and then I can communicate with them.

□ **Brittany Perri** stopped transcription