

George Derby Family Council Minutes – July 9, 2019

Tuesday, July 9, 2019 @ 14:05

Meeting Room – Rose Room

Attending: John Knapp, Sandy Moreno, Lynda Copp, Joe Sadowski, Mary Rossi, Sue Clement (arrived late), Mychael Gleeson, Rita Graham (arrived late)

Regrets: Janet Brown

Guests: Ava Turner, Lisa Yee

1) Approval of Minutes from June 11, 2019

- Moved by Mychael Gleeson – seconded by Joe Sadowski
- a) Ava corrected item 5) d) iii from the minutes to read “Mallory (Recreation Dept.) will apply to the Telus Community Charity to consider doing the GD gardening/grounds work for next year.” Mallory will follow up the application as well.
- Sue Clement approved the minutes as corrected – seconded by Lynda Copp

ACTION: John will update and reissue June minutes by July 16, 2019

2) Discussion regarding the **Red ACTION** and **Blue ACTION** – Robert’s Rules

- a) John explained that a **Red** action is assigned to a specific individual with the expectation that they report back at the next meeting. **Red** items remain open until closed by Council.
- b) **Blue** is more like an information item that does not need an immediate response; an item that is passed to GD management to resolve without need to report back at future Council meetings. A **Blue** item may be left open, or closed at the following meeting without immediate resolution.

3) Ava Turner – Report from GD Management

- a) The FHA application for a “request for qualifications” regarding the 150/165 bed complex care facility is coming together nicely. Ava, the board, and architect and engineer have been working on a presentation submission – due by July 16.
- b) Our GD Dentist will be invited to the next meeting to clarify and explain how dentistry might look going into the future.

ACTION: Ava will invite Dr. Gupta to the August 13, 2019 meeting.

4) **Red Action** items from last month:

- a) **John: [Item 4) c) – Fraud presentation]** Constable Lafreniere’s presentation to Council, Ava and Mallory (defrauding the Elderly) occurring today at 15:00. See item 8).

- b) **Lisa: [Item 5 c) income tax deductions]** Lisa went onto the CRA website regarding full care/ residential nursing home tax deductions vs attendant care.

In the discussion that followed:

- i) The two options – full care vs attendant care were still not clear.
- ii) Mychael explained that she does many, many volunteer income tax submissions for the elderly and she had much information regarding how she contacts CRA and her volunteer clients receive both the 100% residential care deduction plus the Disability Tax Credit.
- iii) Sandy stated that when she did her mom's and father-in-law's taxes on Turbo Tax, it allows you to make a choice of either deduction to claim, whatever is most beneficial, but not both.
- iv) Lynda said that we should use the Derby Digest to post any tax information for residents and their families. Agreed by all.
- v) Sue stated it might be a good idea to have a CRA representative come to educate us regarding this discussion before the end of the year. This course of action was approved by all.
- vi) Mychael asked John to call the CRA Community Volunteer Income Tax Program representative, Wendy Chernoff, to ask about this very confusing issue.

ACTION: Mychael knows Wendy Chernoff, will call her, and introduce her to John.

ACTION: John will follow up with the CRA and plan a meeting/discussion/presentation to GD (Family Council and others).

NOTE – JOHN: In light of Mychael's resignation from Council, the Red Action item above can be closed. However, council members and Lisa feel there will be good value in arranging a discussion/presentation with a member of the CRA so I will continue with the above Blue Action.

- c) **John:** sent an email to Neil regarding the Special Care Unit's small gardening jobs.
- i) Joe stated that there is a pile of lumber in the Special Care Unit's garden area and this is a concern as it could be harbouring mice, rats and other vermin.

ACTION: Ava will inform Neil about this issue.

5) **Blue Action** items for future meetings:

- a) Ava will continue to work with MDs and the Dentist regarding a policy/procedure for medical/dental issues.
- b) Ava continues to work on the application for the addition of 150/165 beds in the future.
- c) Ava will continue to research the Bylaws that require an individual to have a resident at GD in order to be on the Family Council. Ava will bring this Bylaw issue forward to the board of directors.

6) New Business:

- a) Mary asked if the postings for residents that pass away was not being done anymore. She was concerned that a resident's family that she knew was not visiting anymore, and she read in the obituaries of his death. The resident's memorial picture was not posted. Ava stated this practice still continues and that should never have happened – and suggested it might have been the family's request, and will look into this. Ava went on to say that Mallory is currently working on a monthly celebration of life as the old structure needs to be rebuilt.

ACTION: Ava will look into the resident's memorial posting board.

- b) Mychael stated that she did not like the idea that tubes of crackers and other portioned items are sold in the gift shop. She asked the volunteer if she could bring in food donations for the gift shop that she might purchase at a dollar store. The volunteer could not answer this and stated Mallory was the person to speak to. Ava stated that due to regulations, all purchased products at GD have to be tracked for the Licensing Dept. and they need to know where they come from.

ACTION: Ava will ask Mallory to verify this.

- c) Lynda asked if GD calls in a specialist for a resident, why the family is not always contacted. Also, it is a concern that staff does always know what medications they are giving or invasive procedures are scheduled. Sue went on to say that she has been denied her loved one's chart information, specifically the medication record.

ACTION: Ava will bring the above nursing issues to Suzanne's attention.

- d) There was a short discussion regarding the new residents' orientation. Ava stated that she and Suzanne continue to work on this program.

7) Next meeting – Tuesday August 13, 2019

- a) Tour of George Derby Manor: meet in lobby at 1:45 for walk over to the Manor – Tour from 2pm-3pm.
- b) Council Meeting: Meeting room 2339 - 3:15-4:15pm

8) Presentation and discussion regarding the elderly and fraud from Constable Lafreniere took place in Room 2339 from 15:00 to 16:00. It was appreciated by all.

ACTION: Mallory will ascertain whether the presentation is appropriate for residents and families, and decide if further presentations are useful.

Adjournment at 15:00.